

Hexaware

Smart Summary

AI- Powered Automated Post-Call Email Summaries

A Clean Summary in Every Agent's Inbox

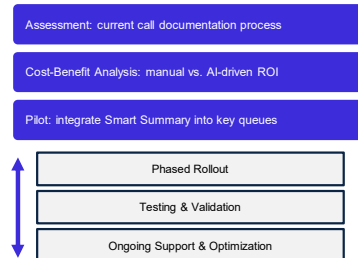
Smart Summary is a lightweight, automated post-call email solution designed to enhance agent productivity and call documentation accuracy. Immediately after each call, it generates a clean, structured summary that includes caller details, interaction highlights, and key follow-up items, delivered directly to the agent's inbox.

No additional licenses or complex integrations are required, enabling faster deployment and measurable productivity gains.

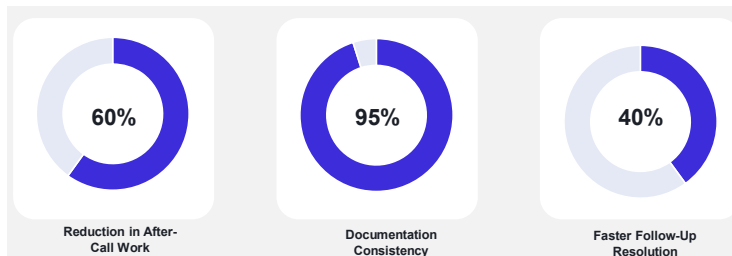
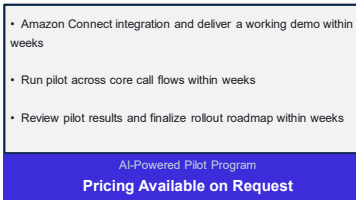
Why Move from Manual Notes to Smart Summary?

ELIMINATE	• Manual note-taking after every call • High after-call work (ACW) time • Inconsistent call documentation
BOOST	• Automated, structured call summaries • Email delivery of caller details & highlights • Faster follow-up & audit-ready records

Move Fast with a Guided Rollout



Next Steps? — Join Our Pilot Program



To kick-start your app-based calling journey, please contact your Hexaware representative.

Learn more at <https://www.hexaware.com>

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