

Migrate to Amazon Connect with Minimal Disruption

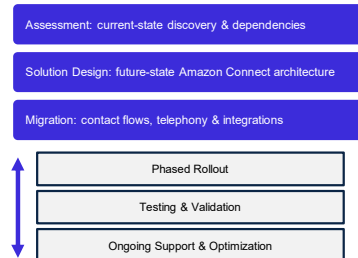
Smart Migration is an end-to-end contact center migration and modernization solution that helps organizations transition from legacy and on-premises platforms to Amazon Connect. It provides a structured framework for assessing current-state infrastructure, designing a future-state architecture, migrating workloads, and validating operational readiness.

Through planning, execution, testing, training, and post-migration support, organizations can confidently move to a cloud-native platform while reducing risk and accelerating time-to-value.

Why Move from Legacy Platforms to Smart Migration?

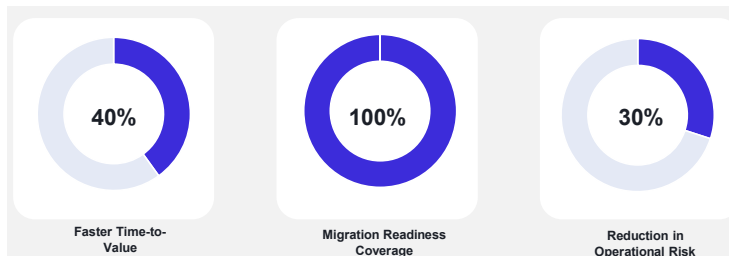
ELIMINATE	• Legacy PBX & on-prem contact center costs • Rigid IVR & routing complexity • Fragmented integrations & manual processes
BOOST	• Cloud-native Amazon Connect architecture • Omnichannel engagement & AI-powered routing • Structured testing, training & go-live support

Move Fast with a Guided Rollout



Next Steps? — Join Our Pilot Program

- Discovery workshop and current-state assessment within weeks
 - Deliver future-state architecture & migration roadmap within weeks
 - Pilot migration of one queue and validate readiness within weeks
- AI-Powered Migration Program
- Pricing Available on Request**



To kick-start your app-based calling journey, please contact your Hexaware representative.