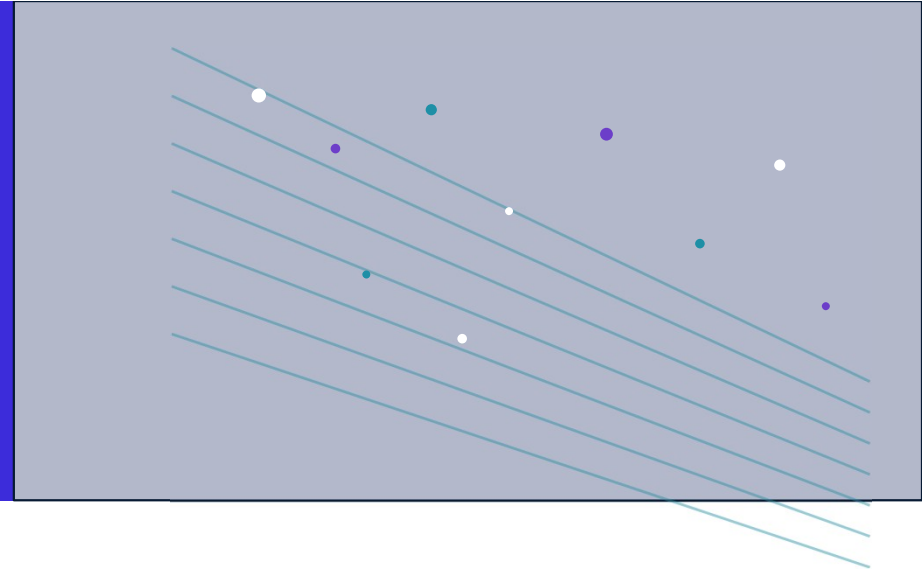


Future proof your customer experience by moving from **Manual Call Screening** to *Smart Filter*

Intelligent spam call filtering for Amazon Connect



Challenges with Manual Call Screening



Manual identification
of spam calls



No centralized
blocklist management



Agent time wasted on
non-genuine calls



Increased exposure
to scams & fraud



No audit trail for
call filtering

Our Recommendations



Automate spam call

blocking directly inside
Amazon Connect



Enable real-time

blocklist management &
monitoring



Build audit-ready

governance for call filtering