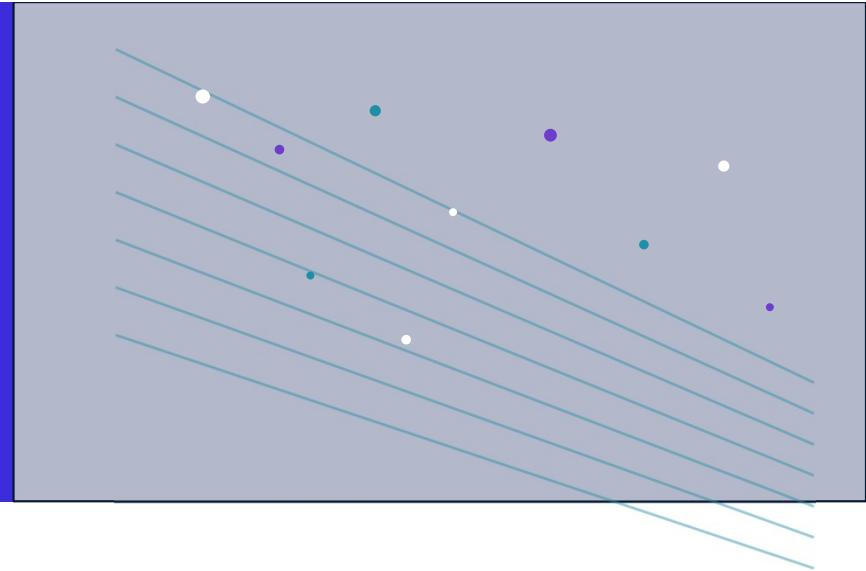


Future proof your support operations by moving from Fragmented Search to Smart Knowledge Assist

AI-powered contextual knowledge recommendations



Challenges with Fragmented Knowledge Search



Fragmented knowledge repositories



Lengthy manual search procedures



Difficulty locating relevant information



Increased handling time



Lower first-contact resolution & CSAT

Our Recommendations



Automate contextual

knowledge recommendations inside ServiceNow



Enable AI-driven

conversational context analysis



Build governed,

analytics-backed knowledge management